# **European Network of Ombudsmen Conference**

Organised by the European Ombudsman

### 19-20 June 2017 Programme

- · 'Populism' in the EU
- Brexit: EU citizens' rights
- Open government survey
- New policies & challenges for Ombudsmen
- Workshops

Concert Noble Rue d'Arlon / Aarlenstraat 84 Brussels – Belgium



# Monday, 19 June Day 1

12.00 - 13.00

Welcome lunch

at Conference venue

13.00 - 13.15

**Opening of Conference** 

Emily O'Reilly

European Ombudsman

Vladimír Maňka

Member of the European Parliament and Member of the Bureau

**Session 1** 

13.15-14.45

Addressing 'populism' in the EU

Moderator

Shada Islam

**Panellists** 

Emily O'Reilly

European Ombudsman

Sanjay Pradhan

Chief Executive Officer, Open Government Partnership

**Jacques Toubon** 

French Ombudsman

Gero Storjohann

Deputy chairman, German Federal Petitions Committee

Adam Bodnar

Polish Ombudsman

**Bart Somers** 

Mayor of Mechelen, Belgium and "World Mayor" winner

14.45-15.15

Coffee break

#### Session 2

15.15-16.45

Brexit: maximising transparency and certainty for EU citizens

Moderator Shada Islam

#### **Panellists**

Emily O'Reilly European Ombudsman

#### Cecilia Wikström

Member of the European Parliament, Chair of the Committee on Petitions

#### Rosemary Agnew

Scottish Public Services Ombudsman

Jesús Maeztu Gregorio de Tejada Ombudsman of Andalucía

#### Assya Kavrakova

Executive Director, European Citizen Action Service

#### 16.45

Concluding keynote speech, followed by Q&A

Frans Timmermans
First Vice-President of the European
Commission

19.30-22.00

**Dinner** 

at Conference venue

### Tuesday, 20 June Day 2

#### Session 3

#### 9.00 - 10.45

# Presentation of the first results of the open government survey

(Survey of Ombudsmen offices on their role in strengthening open governance jointly carried out by the OECD and the EO. The preliminary findings will be presented during this session).

#### Moderator Shada Islam

#### **Panellists**

#### Emily O'Reilly European Ombudsman

#### Elena Gentili

Public Governance Directorate, OECD

#### Peter Tyndall

Irish Ombudsman and President of the IOI

#### Marc Bertrand

Ombudsman of Wallonia and of the Wallonia-Brussels Federation and President of the AOMF

#### 10.45 - 11.30

### Group photo and coffee break

#### **Session 4**

#### 11.30 - 13.00

### Current and future challenges for Ombudsmen

(The topics for this session have been chosen in light of the feedback and Network survey conducted after the 2016 ENO conference).

#### Moderator

Shada Islam

#### **Panellists**

#### Emily O'Reilly European Ombudsman

#### **Andreas Pottakis**

Greek Ombudsman

Migration crisis: Best practices for practical problem-solving (housing, recognition of diploma, opening of bank accounts, leaflets for refugees, etc.)

#### Ülle Madise

#### Estonian Chancellor of Justice

Exchange of best practices for digital administrations

#### Lora Vidović

Croatian Ombudswoman

Maintaining good administration standards in times of reduced resources

#### Paul Maassen

Director for Civil Society Engagement, Open Government Partnership

Implementing open government policies

13.00-14.30

Lunch

at Conference venue

**Working groups** 

(for Network members)

14.30-16.30

Workshops

**Andreas Pottakis** 

Greek Ombudsman

Migration crisis: Best practices for practical problem-solving (housing, recognition of diploma, opening of bank accounts, leaflets for refugees, etc.)

Ülle Madise

Estonian Chancellor of Justice

Exchange of best practices for digital administrations

Lora Vidović

Croatian Ombudswoman

Maintaining good administration standards in times of reduced resources

Tonu Basu

Program Officer, Open Government Partnership

Implementing open government policies

16.30-17.00

**Coffee break** 

17.00-17.20

Presentation of workshop findings

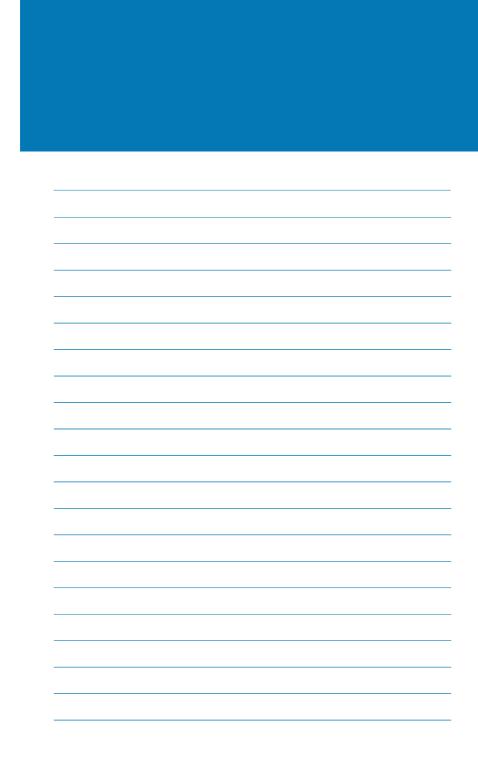
Working group rapporteurs

17.20-17.30

**Closing of the Conference** 

Emily O'Reilly European Ombudsman

### Notes





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